

**TRANSMITTAL LETTER  
(General - Patent Pending)**

Docket No.  
112740-072

In Re Application Of: Knitl et al.

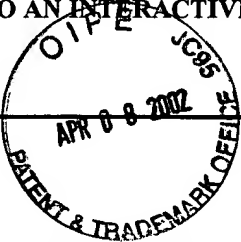
Serial No.  
09/254,101

Filing Date  
March 1, 1999

Examiner  
Hoosain Allan

Group Art Unit  
2645

Title: **METHOD FOR INCORPORATION FNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM  
INTO AN INTERACTIVE VOICE ANSWERING SYSTEM**



TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is:

Response to Office Action ( 5 pgs.);Petition for Extension of Time (duplicate); check in the amount of \$110.00;  
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in the above identified application.

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Dated: March 27, 2002

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